



5 December 2022

Dave Ward  
General Secretary  
Communication Workers Union  
150 The Broadway  
WIMBLEDON  
SW19 1RX

Dear Mr Ward,

Further to my letter of 29 November and your comments in the Telegraph newspaper yesterday stating that you want a resolution to our dispute, we are prepared to urgently meet to discuss the details of our best and final offer.

To make sure there are no misunderstandings, and we progress with pace, we wish to once again, use the services of Acas.

Also, we wrote to you on the 1 December about CWU representatives' conduct and behaviours and we have not received a response.

We want to work with you to avoid any further escalation of tensions and suggest a joint session facilitated by Acas to work through how we can coordinate communications to eradicate any unacceptable behaviour. Including your commitment to step up your communication and, specifically, your public condemnation of recent events.

Stuart Macdonald from our industrial relationship team will call this morning, so arrangements can be urgently made to meet this week.

We do feel the use of Acas facilities at Victoria Street in London, would create a better environment for progress.

Yours sincerely

5-12-22

**Simon Thompson**  
CEO