

No: 028/24

22<sup>nd</sup> January 2024

**For the Immediate Attention of All:**

Postal Branches with RMSS/Relay Members  
Parcelforce Regional Organisers  
Area Distribution Representatives

Dear Colleagues

**ROYAL MAIL SPECIALIST SERVICES (RMSS)/RELAY – S188 CONSULTATION**

Branches are informed that the department was invited to meet the senior management team for Royal Mail Specialist Services (RMSS)/Relay on 18<sup>th</sup> January 2024, where we were informed of proposals to restructure the RMSS operation to address significant workload decline and commercial challenges.

The proposals, which are wide reaching, include changes to duty structures and attendance patterns and entail a projected headcount reduction amongst CWU Grades of circa 45 Nationally, including the proposed cessation of RMSS operations at two sites, Nottingham and the National Film Transport Unit (NFT) in Slough. The department received a S188 notification at the close of business on 19<sup>th</sup> January 2024, which formalises the legal consultation process for the proposed changes. We were also informed that the business would be briefing the commencement of the consultation in a WTLL across RMSS sites, commencing this morning.

While this news will of course be unsettling for members at the affected sites, initial discussions have focussed on reaching an agreed way forward, which secures the future of the RMSS/Relay business. The department is committed to securing an agreed process to guide discussions and RMSS have confirmed that MTSF will be fully applied in line with the commitments in the Business Recovery, Transformation and Growth (BRT&G) Agreement.

Branches are asked to ensure that the contents of this LTB are brought to the attention of our members in RMSS and further updates will be provided as the National discussions progress.

Any enquiries in relation to this LTB should be addressed to Davie Robertson, Assistant Secretary, email: [shayman@cwu.org](mailto:shayman@cwu.org) quoting reference: 218.01.

Yours sincerely

**Davie Robertson**  
Assistant Secretary