

No. 050/25

4th March 2025

To: All postal branches with delivery members

Delivery Survey 2025

Dear Colleagues,

Branches will be aware that as part of the union's *Reconnect* strategy, and within the context of a period of unprecedented change in our sector, we have significantly increased our regular engagement with members. With the takeover of Royal Mail Group becoming more likely, trials of potential USO reform under way, and national negotiations with the business on pay and many other associated issues on the agenda, it is vital that we step this up further.

Branches will have seen these subjects highlighted in much of the union's recent output – on our regular weekly broadcasts and on our social media platforms as well as our more formal communications to you – and **Delivery Survey 2025** is intended as an important addition to this. The survey aims to gather in as much feedback from delivery members on these key subjects as possible and also to spark debate and initiate discussion among members in workplaces across the UK.

Delivery Survey 2025 opens today and closes in two weeks' time on Monday 18th March.

It is being sent out by email to those delivery members for whom we have email addresses, while those whose email addresses we don't have are able to access and complete the survey via the [CWU website here](#). The website version includes a 'required' field asking for the member's name and email address, which is necessary to try to ensure that people outside of the CWU and outside of Royal Mail do not participate. No names will be published, or given to anybody outside the union and this is purely a measure intended to help ensure the credibility and security of the survey.

We would greatly appreciate your help and support in seeking to ensure the widest possible engagement with this survey. Please promote and circulate this communication to your area delivery reps, ask them to promote and circulate to their delivery unit reps and to encourage as many delivery members as possible to take part.

Any enquiries to the content of this LTB should be directed to the Outdoor Department Pharacz@cwu.org and/or to the Communications Department MMurray@cwu.org

Yours sincerely,

Tony Bouch

Assistant Secretary Postal Outdoor

Chris Webb

Head of Communications