

LETTER TO BRANCHES





No. 264/25

2nd December 2025

Dear Colleague,

POSTAL DEPARTMENT: NEWLY COMBINED OFFICER'S ROLE - RMG CENTRAL SERVICES, HR POLICIES & PROCEDURES, PENSIONS, POST OFFICE, CAPITA TVL

Branches are advised that following the announcement of Andy Furey's election to the combined PTCS and C&CH Officer role (refer to LTB 222/25), which commenced from 1st December 2025, the two Departments, including Postal Executive members and staff have held a number of meetings to discuss the smooth integration to ensure our members are supported seamlessly wherever possible.

The Department will now be called RMG Central Services, HR Policies & Procedures, Pensions, Post Office, Capita TVL, which we realise is a lengthy name, but we wanted to make sure we covered off all of the areas and businesses, including minority grades.

For full clarity, Andy Furey will have responsibility for the following:

Royal Mail Group HR Policies

Royal Mail & Post Office Pensions

Post Office

- Admin
- Supply Chain

Capita TVL

- Contact and Admin Centres (Darwen and Bristol)
- Field

Kings Securities

Royal Mail Grades / Business Units:

- Admin Grades (LA1s)
- **Customer Experience**
- **Finance Services**
- Fleet
- **HR Services**
- **Legal Services**
- Mailscreeners
- National Returns Centre (NRC)
- PFSL Cleaners
- **PFSL Engineers**
- Stamps & Collectibles

In terms of Postal Executive members assigned to the Department, from 1st December, Bobby Weatherall will be Andy's substitute and will lead on day-to-day enquiries in respect of HR policies and will support Andy on all other matters within the Department as and when required. Alan Tate will support Andy on Fleet in the main and on HR policies when appropriate. Mole Meade will continue to provide support on Post Office and Royal Mail Admin matters.

Regular meetings will be scheduled by Andy for all Representatives from the various grade groups / companies.

Any queries in relation to the new Department should be addressed to Samantha Nicholas snicholas@cwu.org or Heidi Maughan - hmaughan@cwu.org

Lastly, on behalf of the Postal Executive, we would like to thank Bobby Weatherall for taking on the role of Acting Assistant Secretary for the PTCS Department for the last 21 months.

Yours sincerely,

MRJ WY

Martin Walsh

Deputy General Secretary (Postal)

Andy Furey

Assistant Secretary

Ansy France