

No. 271/25

10 December 2025

Dear Colleagues,

Royal Mail Group Delivery/Collection Torches And Provision of Personal Attack Alarms

The purpose of this LTB is to advise and remind Branches, Representatives and members alike of the availability of outdoor torches and the provision of personal attack alarms to all members who work on Deliveries and Collections.

The issuing of torches for members, which can be attached to the uniform, has been in place for several years, and a few years back, Royal Mail added the option of a headtorch to the range. The availability of a personal attack alarm was established back in 2021, following representation by the then CWU Health, Safety and Environment Department, following concerns regarding the possible risk of physical and verbal threats towards members when out on Delivery and Collection.

These items of equipment are available to any individual who would like to request one and can be ordered via the RMG Uniform Portal as part of the personal uniform allocation.

Any enquiries to the content of this LTB should be directed to the Outdoor Department, email address: lpietrzykowska@cwu.org.

Yours sincerely,

Tony Bouch
Assistant Secretary

RM Torches (which can be attached to the uniform)



RM Headtorch



Royal Mail branded Personal Attack Alarms

