

No. 023/26

27th January 2026

Dear Colleague

CAPITA TVL: BBC CONTRACT EXTENSION

Capita has announced today that it has agreed with the BBC to extend its partnership by a further three years. This contract extension means Capita will continue to deliver TVL services until June 2030. The communication from Capita is attached.

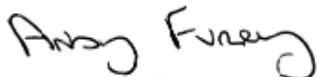
This extension builds on the current contract and will provide our TVL members with continuity and a reasonable level of comfort, knowing that their jobs will not be subject to TUPE over the next few years, as the BBC has clearly taken a decision that its preference is for the TVL work to remain with Capita.

Our members can rightly be proud of the quality job they perform, and no doubt this would have been a significant factor in the BBC's decision to extend the contract. Indeed, I'm pleased to see this is recognised by Faris Gharab, Managing Director, BBC (Interim) who states in his comms:

"This is a testament to the incredible work you've all contributed and the strong relationship we've built together...This could not have been achieved without your continued hard work and dedication."

Consequently, in the forthcoming pay negotiations, we will be pursuing an agenda that not only recognises the excellent contribution of our members but also ensures that they share in the success of this contract extension. Clearly, our TVL members deserve a decent Pay Agreement that rewards them in a very meaningful way. This is necessary as the BBC wouldn't have extended the contract had it not been for the ongoing efforts of our members.

Yours sincerely,



Andy Furey
Assistant Secretary

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To: All colleagues working on TVL account

Subject: Exciting news: Our partnership with the BBC continues

Dear team,

I'm delighted to share some fantastic news... our partnership with the BBC has been extended!

This is a testament to the incredible work you've all contributed and the strong relationship we've built together.

The extension means we'll continue delivering the TV Licensing service and collaborating on innovative solutions that support the BBC's goals for a further three years, taking us up to June 2030. It's a proud moment for all of us and reflects the trust and confidence the BBC places in Capita.

This could not have been achieved without your continued hard work and dedication. Thank you for everything you do to make this partnership a success.

The leadership team and I are looking forward to continuing our work together to deliver the best service for the BBC and its customers.

You can read the external announcement [here](#).

If you have any questions or would like to know more about what this extension means for your team, please don't hesitate to reach out.

Best wishes,

Faris Gharib

Managing Director, BBC (Interim)

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