

No. 083/26

20<sup>th</sup> March 2026

To: **All Postal Branches**

Dear Colleagues,

## **BUSINESS AND TRADE SELECT COMMITTEE 24TH OF MARCH 2026**

Further to LTB 073/26, branches will be aware that the Business and Trade Select Committee has called Royal Mail, the CWU and Ofcom to an evidence session the 24th of March. **Branches are advised they can view the session, which is set to begin at approximately 2:30pm, through this link [here](#).**

The CWU will be giving key evidence regarding the service crisis in Royal Mail and the experiences of frontline postal workers to show what has really been happening at Royal Mail over the last few years. This is an important moment for the union and a crucial step in getting politicians and the public to understand some of the wider challenges that our members are facing and our concern over the future direction of the company.

Ahead of this session, we are asking reps and members to write to the Business and Trade Select Committee before the 24th, with their experiences of being a frontline postal worker, particularly in regards to the management of the workplace and the negative impact of the two-tier workforce.

If they have not already done so, reps and members can write directly to the Chair of the Business and Trade Select Committee, Liam Byrne MP, at [commonsbtc@parliament.uk](mailto:commonsbtc@parliament.uk).

We have heard from members who have asked about privacy concerns and possible repercussions from the employer. We also know from past experiences that Royal Mail have created a climate of fear over the workforce speaking out. **We therefore recommend that any communications to the Committee include a clear request to keep any evidence presented in Parliament free of any identifying information.**

Branches will be aware that we have also asked members and reps to write to their own MPs with a factsheet with key information and asks. We have had thousands of letters sent and an influx of attention on the issue in Parliament as a result. We know this is having a major impact and we are asking reps and branches to ensure that there is as much engagement with this as possible. Members can write to their MP easily via this [link](#). Please encourage all members to take two minutes to email their MP.

We can also advise branches and reps that we will provide an update on the talks with the company and yesterday's meeting with the Secretary of State early next week.

If you have any further questions, please contact the General Secretary's Department at [dlynch@cwu.org](mailto:dlynch@cwu.org).

Yours sincerely



Dave Ward  
**General Secretary**



Martin Walsh  
**Deputy General Secretary (Postal)**