

No. 100/26

1st April 2026

To: ALL POSTAL BRANCHES

Dear Colleagues,

UPDATE ON RMG TALKS AND ASSOCIATED DEVELOPMENTS

Update on talks and joint statement

We are pleased to report that progress has been made on the outcome of the Dispute Resolution Processes covering the deployment of USO reform and equalisation of new entrants' terms and conditions.

As a result of this, we have agreed the attached joint statement with the company that reflects the progress made and next steps in resolving these issues.

Select Committee and government tripartite meeting

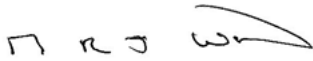
In addition to the talks, branches will be aware that the Business and Trade Select Committee evidence session took place on the 24th of March in Parliament. This was a very helpful development as it allowed Parliament to scrutinise the actions of Royal Mail and Ofcom, as well as the union putting our views forward as to what has really been happening in workplaces across the country. It is clear that our members' support and their communications over the last few weeks has clearly had an impact on both the committee and the wider Parliament.

In a further development, the CWU has now received a letter from the Select Committee inviting us to provide additional evidence as to the serious issues in Royal Mail, including our views on how regulation in the sector can improve and further evidence of the toxic managerial culture that we highlighted to the Committee. We are confident that this process will continue and that there will be clear recommendations made to the government. We are also pleased that the company has now committed to a quality of service improvement plan.


In addition, the CWU can report that a further tripartite meeting took place with the Secretary of State for Business and Trade, the union and Daniel Kretinsky this week and there has been a clear indication that the government understand the challenges facing the workforce and the company and that they are willing to continue to support us to deliver the best solution for customers, workers and the future of the company.

We will keep branches updated as to any further developments. If you have any questions, please contact the General Secretary's Department at dlynch@cwu.org.

Yours sincerely,



Martin Walsh
Deputy General Secretary (Postal)



Dave Ward
General Secretary



Tony Bouch
Assistant Secretary



Davie Robertson
Assistant Secretary



Andy Furey
Assistant Secretary

Joint update on Royal Mail and CWU negotiations

On Monday 30 March, we reached the agreed timeline for concluding the two Achieving National Agreement (Dispute Resolution) procedures covering deployment of Universal Service reform and equalisation of new entrants' terms and conditions. At the end of the formal process, while significant progress had been made, there were some remaining issues to resolve.

Given the progress made, it was agreed to hold further talks and we are pleased to report that the key principles have now been agreed. Both parties are aiming to finalise an agreement next week. A further update will be provided in due course.

Alistair Cochrane
Chief Executive Officer, Royal Mail

Martin Walsh
Deputy General